

We ask that you read this cookie policy carefully as it contains important information on who we are and our use of cookies or similar technologies on our website. This policy should be read together with our [privacy policy](#), which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities in the event you have a complaint.

## **Who we are**

This website is operated by KTA Sport and Leisure Limited, a private limited company incorporated and registered in England and Wales with registered company number 07475667 and whose registered office is at Image House Unit 8, 326 Molesey Road, Walton-On-Thames, England, KT12 3PD.

We trade as Kingston Trampoline Academy and we provide the opportunity for our members to participate in our activities, which include leisure and athlete classes, competitions and other similar gymnastics activities.

We register with British Gymnastics who governs the sport, provides insurance for gymnastics clubs and individual members and offers competitions and events. It is a condition of British Gymnastics club registration that all our members also register as individual members of British Gymnastics.

We also affiliate to London Gymnastics, which runs competitions and events that we may participate in.

For more information about us see [here](#).

## **Our website**

This cookie policy only relates to your use of our website, [www.kingstontrampoline.co.uk/](http://www.kingstontrampoline.co.uk/).

Where we provide links to websites of other organisations, those other organisations websites may also use cookies or similar technologies. This cookie policy does not cover how those other organisations use cookies or similar technologies. We encourage you to read the cookie policies on the other websites that you visit.

## **Cookies**

A cookie is a small text file which is placed onto your device (e.g. computer, smartphone or other electronic device) when you use our website. We use cookies on our website. These help us recognise you and your device and store some information about your preferences or past actions.

For example, we may monitor how many times you visit the website, which pages you go to, traffic data and location data. This information helps us to build a profile of our users. Some of this data will be aggregated or statistical, which means that we will not be able to identify you individually.

You can set your browser not to accept cookies and the websites below tell you how to remove cookies from your browser. However, some of our website features may not function as a result.

For further information on our use of cookies, including a detailed list of your information which we and others may collect through cookies, please see below.

## Our use of cookies

We use cookies on this website to:

- recognise you whenever you visit this website;
- obtain information about your preferences and use of our website;
- carry out research and statistical analysis to help improve our content, products and services and to help us better understand our users' requirements; and
- target our marketing and advertising campaigns more effectively by providing interest-based advertisements that are personalised to your interests;
- make your online experience more efficient and enjoyable; and
- facilitate communication using live chat

For further information on cookies generally visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

## Types of cookies

The cookies we place on your device fall into the following categories:

- **Session cookies**—these allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards
- **Persistent cookies**—these are stored on your device in between browser sessions. These allow your preferences or actions across our website to be remembered. These will remain on your device until they expire, or you delete them from your cache
- **Strictly necessary cookies**—these cookies are essential for you to be able to navigate our website and use its features. Without these cookies, the services you have asked for could not be provided
- **Performance cookies**—these cookies collect information about how you use our website, e.g. which pages you go to most often. These cookies do not collect personally identifiable information about you. All information collected by these cookies is aggregated and anonymous, and is only used to improve how our website works
- **Functionality cookies**—these cookies allow our website to remember the choices you make (such as your user name, language, last action and search preferences) and provide enhanced, more personal features. The information collected by these cookies is anonymous and cannot track your browsing activity on other websites

## The cookies we use

The table below provides more information about the cookies we use and why:

### Local cookies

| Name               | Provider                 | Purpose  | Expiration Time                   |
|--------------------|--------------------------|--|-----------------------------------|
| lc_sso             | livechat.com             | Used to identify the visitor   | 3 years                           |
| lc_window_state    | livechat.com             | <p>This cookie name is associated with software provided by LiveChat Inc, which enables website owners to talk to visitors to their site. This cookie checks stores the open/closed state of the livechat window</p> <p>The main purpose of this cookie is:<br/>Functionality</p>  | Expires at end of browser session |
| __lc.visitor_id.   | livechat.com             | Unique visitor's ID  | 3 years                           |
| X-Mapping-mdfdepoj | rackspace.com            | <p>The X-Mapping cookie is associated with the Stingray Traffic Manager platform from Riverbed, which is a load balancing application for high traffic web services and sites. Used to route data and page requests to the correct server where a site is hosted on multiple servers. It has a common root of X-Mapping- followed by an eight letter code.</p> <p>The main purpose of this cookie is: Strictly Necessary</p> | Expires at end of browser session |
| _gid               | kingstontrampoline.co.uk | <p>Used by Google Analytics to throttle request rate</p> <p>The main purpose of</p>  | 24 hours                          |

|     |                          |   |         |
|-----|--------------------------|---|---------|
|     |                          | this cookie is:<br>Performance  |         |
| _ga | kingstontrampoline.co.uk | <p>This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports.</p> <p>The main purpose of this cookie is:<br/>Performance</p> | 2 years |

### **Third party cookies**

| <b>Name</b>        | <b>Provider</b> | <b>Purpose</b>  | <b>Expiration Time</b>            |
|--------------------|-----------------|---|-----------------------------------|
| GPS                | youtube.com     | Registers a unique ID on mobile devices to enable tracking based on geographical GPS location.  | Expires at end of browser session |
| PREF               | youtube.com     | The PREF cookie remembers basic preferences, such as choice of language, format of search results, how to display information, so the visitor does not need to set preferences each time he use the site. | 2 years                           |
| VISITOR_INFO1_LIVE | youtube.com     | Tries to estimate the users' bandwidth on   | 179 days                          |

|                      |              |   |                                   |
|----------------------|--------------|---|-----------------------------------|
|                      |              | pages with integrated YouTube videos.   |                                   |
| YSC                  | youtube.com  | Registers a unique ID to keep statistics of what videos from YouTube the user has seen. | Expires at end of browser session |
| __livechat           | livechat.com | Used to hide the user's personal customisation of LiveChat.                             | 3 years                           |
| __livechat_lastvisit | livechat.com | Stores when the user last used LiveChat.  | 3 years                           |
| __lc_vv              | livechat.com | Used to describe LiveChat version.  | Expires at end of browser session |
| recent_window        | livechat.com | Used to hide the user's personal customisation of LiveChat.                             | Expires at end of browser session |
| 3rdparty             | livechat.com | Used to hide the user's personal customisation of LiveChat.                             | Expires at end of browser session |

### **Consent to use cookies**

We will ask for your permission (consent) to place cookies or other similar technologies on your device, except where these are essential for us to provide you with a service that you have requested.

There is a notice on our home page which describes how we use cookies and requests your consent to place cookies on your device.

### **How to turn off cookies**

If you do not want to accept cookies, you can change your browser settings so that cookies are not accepted. If you do this, please be aware that you may lose some of the functionality of this website. For further information about cookies and how to disable them please go to the Information Commissioner's webpage on cookies: <https://ico.org.uk/for-the-public/online/cookies/>.

### **How to contact us**

Please contact us if you have any questions about this cookie policy or the information we hold about you.

If you wish to contact us, please send an email to [info@kingstontrampoline.co.uk](mailto:info@kingstontrampoline.co.uk), write to Image House Unit 8, 326 Molesey Road, Walton-On-Thames, England, KT12 3PD or call 020 8941 7083.

### **Changes to this policy**

This policy was published on 22/11/2018.

We may change this policy from time to time, when we do we will inform you via email.